

ARCHITECT
Eric J. Smith Architect
ericjsmitharchitect.com

PHOTO
Jane Beiles

Private residence, Greenwich, CT

2026 HOBI Awards: Project of the Year and Best Remodel over $10 Million

HOBBS Care

A DIVISION OF HOBBS, INCORPORATED

Exceptional homes. Thoughtfully cared for.

Year-round stewardship, responsive service and trusted oversight for the ongoing care of your home.

CLIENT SERVICES OVERVIEW



INTERIOR DESIGN
Denise Balassi, Spaces of Distinction
spacesofdistinction.com

ARCHITECT OF RECORD
Kenneth Nadler Architects
kennethnadlerarchitects.com

Private residence, Greenwich, CT

A NOTE FROM BRIE

Exceptional homes require ongoing care, and finding the right people to provide it should not become another responsibility for the homeowner. Hobbs Care was created to make that easier.

With Hobbs Care, you have a dedicated team who knows you and your home. Your Project Manager coordinates everything behind the scenes, from scheduling and pricing to communication and planning. Your Project Supervisor is our presence at your home, meeting trades, overseeing the work, protecting your home and its finishes, and making sure everything is completed to the standard you expect. Together, they provide continuity from the first call through the final detail.

From routine maintenance and seasonal care to repairs, renovations, and larger home improvements, we bring together trusted tradespeople who have been vetted for quality, safety, and responsiveness. We oversee the work from beginning to end and simplify the process with one consolidated monthly bill.

You choose the level of involvement that works for you. It may be replacing hardware, maintaining your home's mechanical systems, preparing the property for a new season, renovating a kitchen or bathroom, refreshing several rooms or reimagining the interiors throughout your home, or managing the addition of a new pool or pool house.

Whatever the scope, our purpose is the same: to provide thoughtful, reliable stewardship of your home and the peace of mind that comes from knowing you have a team you trust looking after it.

Hobbs Care. One relationship. One call. A team dedicated to your home.

Brie Pfannenbecker

MANAGING DIRECTOR, HOBBS CARE

THE HOBBS CARE DIFFERENCE

One trusted resource for your home

A well-built home deserves thoughtful care long after construction is complete.

We provide year-round stewardship, responsive service and trusted oversight to preserve your home and simplify its ongoing care. From routine maintenance and seasonal preparation to unexpected repairs and future improvements, our team serves as a single, knowledgeable resource for your property.

Continuity

Knowledge of your home that grows over time.

Oversight

Experienced coordination of service and specialty trades.

Foresight

Proactive planning to protect quality and value.

> Hobbs Care is a division of Hobbs, Incorporated. The quality, the service and the core values are the same. What differs is the scope: our dedicated project managers focus on renovations, remodels and refresh projects, as well as the ongoing care of your home. We have an experienced team that can mobilize quickly and efficiently.



ARCHITECT
Laura Kaehler Architects
kaehlerarchitects.com

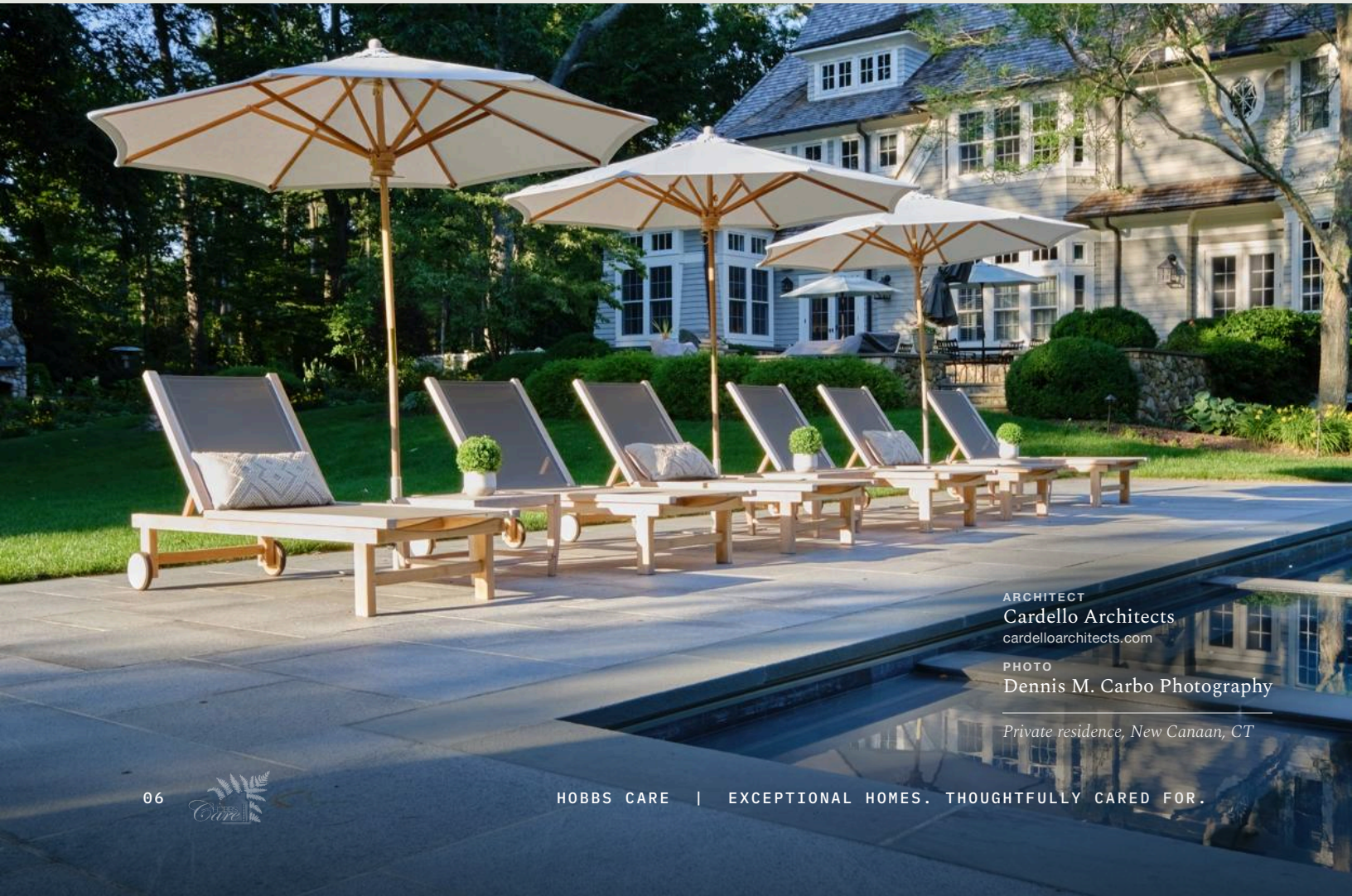
PHOTO
Amy Vischio Photography

Private residence, New Canaan, CT

What a Hobbs Care service call looks like

Your home may be complex.
Caring for it doesn't have to be.

One call to your Hobbs Care Project Manager sets everything in motion, from finding the right trades and coordinating the work to overseeing every detail in your home. One trusted partner. One point of contact. Home ownership, simplified.



ARCHITECT
Cardello Architects
cardelloarchitects.com

PHOTO
Dennis M. Carbo Photography

Private residence, New Canaan, CT

1

One call to you

Your Hobbs Care project manager arranges the trades and, where possible, groups them into the same visit. Then we confirm the time with you. That is one call to you, rather than a call from every trade.

2

Your home protected

Our field supervisor arrives first and puts protective coverings in place, so your home and belongings are covered before work begins.

3

Every trade overseen

The supervisor greets each trade, walks them through the areas to be serviced, confirms the scope of work and sees it completed to the Hobbs standard of quality and service.

4

Inspected and cleaned up

When the work is done, the supervisor inspects it, checks the cleanup and removes the protection. Our goal is to leave your home better than we found it.

5

A field report

Anything worth a second look, or any further work, goes into a field report, so you know what was done and what options lie ahead.

Choose how involved you want Hobbs Care to be with each home system.

Full Service: We handle the contracts, scheduling, records, supervision, and billing, consolidated into one detailed monthly statement.

Supervisory Only: You manage the contract and scheduling, and bring in Hobbs Care whenever our oversight is needed.



YEAR-ROUND HOME CARE

Care designed around your home

Ongoing maintenance, a repair or a planned improvement: we help you decide what comes next, and coordinate the work.

"From our first huge construction project with you to helping us out last week to get our house closing complete you have always been such a voice of reason and advice."

A HOBBS CLIENT OF SEVENTEEN YEARS

Property oversight

Know how your home is doing, whether you are there every day or away for the season.

- Routine home and property reviews, and new-to-you home evaluations
- Preventive maintenance and long-term repair and replacement planning
- Seasonal and extended absence walk-throughs
- Pre-storm preparation and post-storm inspections

Maintenance and repairs

Care for the details you use every day, with the right trades coordinated for each repair.

- Doors, windows, hardware, cabinetry, millwork and finish care
- Gutter and window well cleaning, and underground drainage system cleaning
- Stone and brick cleaning and repointing, and window washing
- Water-intrusion investigation and water mitigation

Home systems

Every system kept on its schedule, with the supervision and the records handled for you.

- Heating, cooling, plumbing and electrical
- Generators, sump pumps, ejector pumps and drainage
- Water filtration, security, gates and life-safety systems
- Home automation, audiovisual, lighting controls, elevators, pools, spas and irrigation

Renovations and improvements

When it is time to do more, a considered plan and an experienced team managing the work.

- Small renovations and home enhancements
- Planning and budget development, with design and consultant coordination
- Construction management and supervision
- Finish, equipment and system upgrades



ARCHITECT
Eric J. Smith Architect
ericjsmitharchitect.com

PHOTO
Jane Beiles

Private residence, Greenwich, CT

SEASONAL CARE

Spring home preparation

We prepare your home for warmer weather, outdoor living and the demands of the season ahead.

Spring is when a house opens back up. We bring the air conditioning online, open the pool, spa and seasonal buildings, start up the irrigation and exterior water systems, clean the windows and handle the exterior furniture setup.

Then we look the house over after the winter: the roof, gutters and drainage; windows, doors, screens and the exterior; decks, terraces, walkways and masonry; the exterior paint and finishes; the driveway and property drainage. We coordinate the landscaping and pest control, and review the fireplaces, chimneys and life-safety equipment.

THE FULL SPRING LIST IS IN THE SERVICE INDEX.

SEASONAL CARE

Fall and winter preparation

The weeks before the first freeze are when a house asks for a little attention. Here is what we look at first.

We start outside. The pool, spa, irrigation, fountains and exterior water are winterized, the exterior furniture removal and storage is taken care of, and the roof, gutters and drainage are reviewed before the leaves and the snow arrive. Snow-melt and heat-trace systems are prepared.

Inside, the heating system is serviced, the generator and the sump pumps and backup systems are tested, the fireplaces and chimneys are made ready, and the windows, doors, insulation and building envelope are reviewed, along with the smoke, carbon-monoxide and life-safety equipment.

IF THE HOUSE WILL SIT EMPTY

We review the low-temperature and high-water monitoring, and walk through the house while you are away, so a field report tells you how it is doing.



ARCHITECT
Mark Finlay Architects
markfinlay.com

Private residence, Greenwich, CT

Everything we look after

Property oversight

Where Hobbs Care begins.

- Routine home and property reviews
- New-to-you home evaluations
- Seasonal and extended absence walk-throughs
- Pre-storm preparation
- Post-storm inspections
- Preventive maintenance planning
- Identification of repair and maintenance needs
- Long-term repair and replacement planning
- Service-provider coordination and oversight

Home systems

Each on its schedule, with the records kept.

- Heating, cooling, plumbing and electrical
- Generators, sump pumps, ejector pumps and drainage
- Water filtration
- Security, gates and life-safety systems
- Home automation, audiovisual and lighting controls
- Elevators, pools, spas and irrigation

Maintenance and repairs

Care for the details you use every day.

- General repairs and adjustments
- Doors, windows, hardware, cabinetry and millwork
- Window washing
- Gutter and window well cleaning
- Underground drainage system cleaning
- Cleaning and repointing of stone and brick
- Plumbing, electrical, lighting and fixtures
- Flooring, stone, tile and finish care
- Water-intrusion investigation and trade coordination
- Water mitigation

Renovations and improvements

When it is time to do more.

- Small renovations and home enhancements
- Planning and budget development
- Design and consultant coordination
- Construction management and supervision
- Finish, equipment and system upgrades

Something not on the list? Tell your project manager. With à la carte services, we can take on as much or as little as you would like.

Through the seasons

Spring services

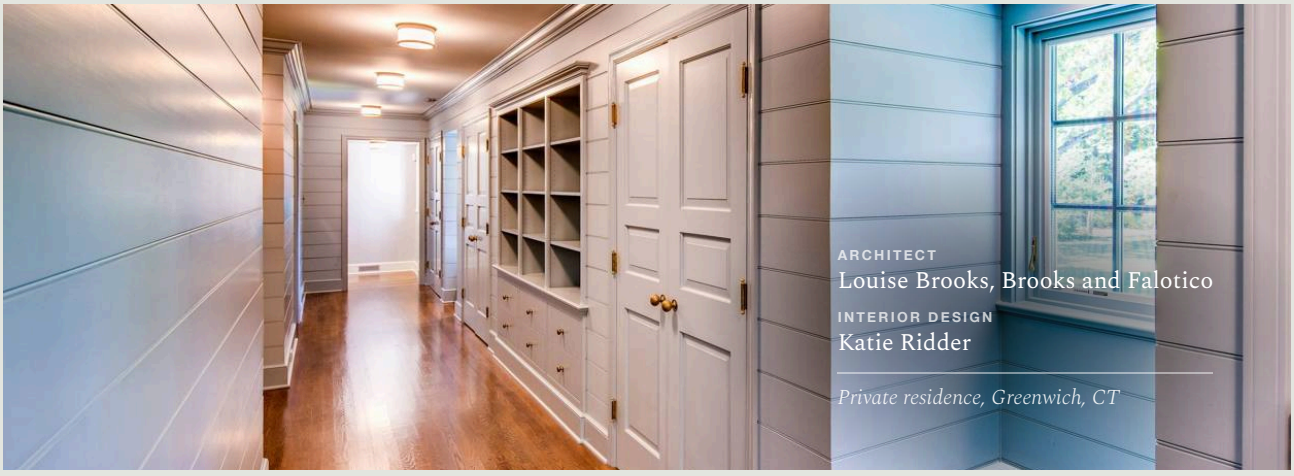
When a house opens back up.

- Air-conditioning system preparation and service
- Roof, gutter and drainage review
- Window, door, screen and exterior inspection
- Pool, spa and seasonal building opening
- Irrigation and exterior water-system startup
- Exterior furniture setup
- Deck, terrace, walkway and masonry inspection
- Exterior paint and finish review
- Driveway and property drainage evaluation
- Landscaping and pest-control coordination
- Fireplace, chimney and life-safety review

Fall and winter services

Before the first freeze.

- Heating-system preparation and service
- Pool, spa, irrigation, fountain and exterior-water winterization
- Exterior furniture removal and storage
- Roof, gutter and drainage review
- Snow-melt and heat-trace system preparation
- Window, door, insulation and building-envelope review
- Generator inspection and testing
- Sump pump and backup-system testing
- Fireplace and chimney preparation
- Low-temperature and high-water monitoring review
- Smoke, carbon-monoxide and life-safety equipment review



ARCHITECT
Louise Brooks, Brooks and Falotico

INTERIOR DESIGN
Katie Ridder

Private residence, Greenwich, CT



ARCHITECT
Brooks and Falotico
brooksandfalotico.com

PHOTO
Stanley Jesudowich

Private residence, New Canaan, CT

Care that endures

Exceptional homes require ongoing attention, knowledgeable oversight and trusted expertise.

We provide the continuity and care needed to protect your home today while thoughtfully planning for its future.

To arrange an initial property consultation, or simply to talk through what your home needs, call us or scan the code.

Hobbs Care

203.966.0726

www.hobbs-care.com

Scan to visit hobbs-care.com

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